

ArtChroma - Terms and Conditions

Payments

Price does not include VAT, (ArtChroma is not Vat registered), or delivery. Payment can be made by cheque or bankers draft, payable to ArtChroma, no later than 14 days from the invoice date. An invoice will be supplied with the delivered order or on collection of the order.

Copyright

The client warrants that he/she is the owner of the copyright or has the authorisation from copyright holder and has the right to enter into this agreement and authorises ArtChroma to print this work as outlined below.

The digital source files for the edition will be held by ArtChroma for edition printing and a copy can be made available to the client on request, on completion of the agreed print run, supplied on CD in TIFF PC file format. A small charge will be made for creating the CDs (£5 each). The digital source files will not be made available to third parties without the permission of the copyright owner or client.

Copyright is retained by the copyright owner and the editions are printed only at the clients request. ArtChroma will not sell, publicise or otherwise make the edition available without the clients express permission. Limited editions are strictly limited to the number of agreed prints. ArtChroma will not print additional copies once the print run is complete, received and paid for by the client.

ArtChroma, with permission from the client, reserves the right to retain one print for use in promoting the ArtChroma business, as a sample to demonstrate the product quality.

Insurance

The clients original, transparency or file is insured for fire, theft and flood while on the premises of ArtChroma. If the client wants to insure the original, transparency or file when in transit to ArtChroma then the client is responsible for those charges.

Printing and Ordering

The client is required to approve a proof before edition printing can commence. Once a proof has been approved and delivery of the edition has commenced, alterations to the specification can only be accommodated provided that:

- Any prints already delivered are returned to ArtChroma, for destruction
- Payment has been received from the client for any returned prints.

Alterations to an edition under these circumstances will incur an additional cost above and beyond the standard costs quoted in the extant price list. ArtChroma will undertake to faithfully reproduce the original work to the best of its ability and to the satisfaction of the client. However, a print is an impression of the original work and not a scientific duplication. – it is the clients responsibility to review the proof and to judge its aesthetic acceptability, before instructing ArtChroma to proceed with edition printing.

Returns Policy

ArtChroma is continually striving to improve the quality and life of our printing. Original art and prints fade depending on where they are displayed. Under normal lighting conditions in a home or office at about 450 lumens a professionally framed ArtChroma Giclée print should last 70 years before any fading is apparent, providing the recommendations outlined in "Light fastness & displaying your print" have been adhered to. However, displayed under intense artificial light conditions or in direct sunlight any print will fade, be it a Giclée print, a serigraph, a lithograph, or even an original. Therefore ArtChroma will not be responsible for any returns with prints displayed under extreme lighting conditions.

We will also not be responsible for:- Any prints that have been embellished by the client or treated with additional coatings by the client.- Any prints damaged by the framer or prints that have been damaged during the framing process.- We will not accept any prints that have been scratched or damaged after they have been delivered
- Any prints that have come in contact with cleaning fluids or other liquid substances.

Edition Printing Agreement

I,,*, the client, agree to the above terms and conditions. *Please print full name

I am the copyright owner, or have the copyright owners permission, to authorise ArtChroma to reproduce the supplied original, transparency or file.

I am supplying original, transparency or file to the value of £.....

Client Signature..... Date.....